



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

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Email: foi@secamb.nhs.uk

8th April 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/03/11.

You requested the following information:

I am applying for the information below for each of the financial years listed (where possible):

2006/7, 2007/8, 2008/9, 2009/10, 2010/11, 2011/12, 2012/13, 2013/14 and 2014/15.

• The total number of calls attended;

Please see the table below which shows the number of emergency responses made during the financial years 2006/2007 to 2014/2015. This information is based on data directly from our information system. The final activity values issued as part of SECAMbs contract reporting process may vary slightly against this.

Financial Year	Number of emergency responses made
2006/2007	471,210
2007/2008	503,700
2008/2009	532,894
2009/2010	562,929
2010/2011	582,050
2011/2012	590,106
2012/2013	610,905
2013/2014	648,807

2014/2015	688,581
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• **The number of calls attended where alcohol was a factor/involved;**

Unfortunately we cannot capture a full data set for the requested information. However, please see the table below which shows the number of emergency responses made, based on the number of calls received where following triage of the call it has been categorised as 'alcohol intoxication' or 'alcohol related' according to NHS Pathways. We only hold this detail of information from 2011/2012 when NHS Pathways was introduced.

Please note that these figures may not include all responses made where alcohol was a factor. These may be categorised under other pathways conditions such as trauma, unconscious or limb injuries. I regret to advise that we cannot provide any further information on these incidents on the grounds of the exemption contained within s.12 of the FOIA. To retrieve the information would necessitate manually searching through all categories to identify if any other incidents were alcohol related. This would exceed the appropriate limit of 18 hours as set down in the guidance on the application of the Freedom of Information and Data Protection (Appropriate Limit and Fees).

I would like to stress that these figures are based on the information provided by the caller which may prove different to what our crews find when they reach the patient, therefore the detail given by the caller may not always be accurate.

Financial Year	Number of emergency responses made where alcohol is a factor
2011/2012	3,846
2012/2013	3,750
2013/2014	4,181
2014/2015	4,512

• **The total number of staff employed as at 31st March;**

We can only provide information from 31st March 2011 onwards. Please see the table below which shows the total number of A & E staff and the total number of staff employed in all areas of the Trust.

We have also included full time equivalent figures for reference as the headcounts include bank staff.

	A&E		Overall	
As at 31 March	Headcount	FTE	Headcount	FTE
2011	1985	1799.23	3162	2812.67
2012	2005	1820.68	3135	2794.51
2013	2010	1797.18	3535	3049.93
2014	2163	1917.11	3661	3172.76
2015	2176	1976.88	3697	3234.52

• **The total number of frontline/operational staff employed as at 31st March;**

Please see the table above which shows the number of A & E staff employed on the requested dates.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email:complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

